

BID CLARIFICATION: QUESTIONS AND ANSWERS

BID NUMBER : GAAL/112/2024/2025.
DESCRIPTION : PROVISION OF PARKING MANAGEMENT SYSTEM.

NO.	QUESTIONS	GAAL RESPONSES
1.	Will the 20 May 2024 compulsory briefing session be on site, or on Teams?	The compulsory session will be on site at Polokwane International Airport – Conference Hall at 10am, Monday 20 May 2024.
2.	Want to confirm that the Tender is also for Parking Management for 36 months and not just for maintenance and support	The tender is for supply and installation with maintenance and support for a period of 36 months as per specification requirements.
3.	<p>Please send/confirm the following:</p> <ul style="list-style-type: none"> - digital signage you are referring to? - Do we really need Facial Cameras + Proximity Cards + Biometric Readers? - As agreed, LPR will only be for printing on the tickets. 	<ul style="list-style-type: none"> - Digital Disclaimer Boards, Advertisement, and Parking Tariff boards – refer to page 33 of bid document. - All four access functionalities are required as per specification requirements. - The LPR should be able to print details as per specification requirements (see page 19 – 22)

	<p>Asked for the following to be added to the document for circulation, please:</p> <ul style="list-style-type: none"> - Spike warning signs on all spike lanes - Spike Robots 	<ul style="list-style-type: none"> - Please refer images on page 33 of the Bid Document, as provided.
4.	<p>Would you be so kind as to clarify the following for everyone:</p> <ul style="list-style-type: none"> - Explain how many digital booms/advertising boards you require? - As explained, the brochure sent is from BGS. That barrier does not work with spikes PLUS it's not highspeed. Can we install a digital sign next to our boom rather? - Explain where you would need VMS signage? How many of them? - Do we really need Facial Cameras + Fingerprint + Proximity Cards? 	<ul style="list-style-type: none"> - Four booms are required of which two are on main entrance and the other two on the main exist as specification requirements. - The BGS is used as an example brochure, however, Bidders are required to supply and install boom with a digital signage, as per specification requirements. - There is no VMS signage required. - All four access functionalities are required as per specification requirements.

	<ul style="list-style-type: none"> - MY MAIN CONCERN – On page 39 it is made clear that we have to score a minimum of 110 points to proceed to Gate 2. On page 41 Company Experience in Biometrics counts 25 points and Number of Biometric projects completed counts another 20 points. In Total that is 55 points we lose. As explained, not HUB or SD specialises in Biometrics. Can that scoring be adjusted, please? We focus on Parking Solutions. - Page 7, 3rd last paragraph. Please clarify this? Impossible to know what parts you would require for 36 x months to include in the pricing. Same for consumables. - Tickets – At the start of the document you refer to Magstripe + Barcode tickets. The document then continues 	<ul style="list-style-type: none"> - The Entity requires integrated solution of both parking and biometric solution, hence the requirements on both competencies. - Please refer to pricing schedule/ guide from page 29 of the bid document, consumables and parts will be as and when required, on separate quotes for Entity’s approval. - Bidders are required to provide either one of the two ticket (magstripe /or barcode) as per specification requirements.
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	<p>with Magstripe only – please clarify? HUB + SD does Barcode only.</p> <ul style="list-style-type: none"> - Please clarify the use of the Facial Camera? Images cannot be compared on entry + exit to allow successful exit in conjunction with tickets. - Please clarify the LPR cameras. During the site meeting it was said that this would purely be to print on tickets. Page 21 mentions that you would need the camera to identify brand make & model as well. The last one is extremely expensive to do + you would need a special Wavestore for that. - Please confirm, all PC's & Servers to be supplied by GAAL? - Page 36 – Bidder must have an Engineer recognized by ECSA. That is impossible, we're not construction/design 	<ul style="list-style-type: none"> - The system used on the entrance must be integrated/linked to the one on the exit to validate facial recognition. - The LPR should be able to print details as per specification requirements (see page 19 – 22) - Bidders must provide all required equipment (PCs & Servers, etc) - In terms of regulatory body, all works that includes construction must be in
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<p>entities. We specialise in Parking Solutions.</p> <ul style="list-style-type: none"> - Page 36 – Bidder must be accredited with PSIRA. Again, we are Parking Solution providers, not security companies. <p>We also have concerns regarding certain specifications in the Tender, which are not directly parking technology related, such as having to supply a PSIRA Certificate, and that we must supply the Civils Work, Data Cable Network Reticulation & Containment, plus the Back-Up Power requirements, which are normally supplied by the Landlord / Owners</p> <p>In the light of all these queries, may I kindly request we move the submission date out? We need to get this right & ensure you get the right solution, please</p>	<p>adherence to the regulatory requirements.</p> <ul style="list-style-type: none"> - In terms of security regulatory body, it is a requirement that all service providers that provide access control equipment must register as a security service provider. - The required solution is system integrated, hence the inclusion of all the requirements. The main electrical supply will be provided by the Entity; however, the backup power supply is the Bidder's responsibility. - The closing date of the bid will be extended to the 21 June 2024. The notice of the extension will be published on the same media as advertised.
<p>Technical Specifications may change, again, we have not received any changed Technical Specification Document to date!</p>	<ul style="list-style-type: none"> - There specification requirements remain the same which cannot be changed in terms of laws and regulations.

